TERMS AND CONDITIONS FOR "Westfield Customer Research Community September - December 2026" PROMOTION

1. Information on how to enter and prizes form part of these Terms and Conditions. Participation in this "Westfield Customer Research Community September - December 2026" Promotion **("Promotion")** is deemed acceptance of these Terms and Conditions. All times stipulated in these Terms and Conditions are based on Australian Eastern Standard Time (AEST) or Australian Eastern Daylight Savings Time (AEDST) as the case requires.

ELIGIBILITY

2. Subject to condition 3, this Promotion is only open to Australian & New Zealand residents aged 18 years or over who are Westfield Customer Research community members. To become a Westfield Customer Research community member, Australian & New Zealand residents aged 18 years or over can register their details at http://www.westfieldresearch.com.au/

3. The following are ineligible: (i) employees of the Promoter, the Scentre Group or any of the tenants or retailers in a Westfield Shopping Centre or any of the Promoter's agencies that are associated with the Promotion; (ii) the spouse, defacto spouse, parent, child or sibling (whether natural or by adoption) of an excluded employee; and (iii) any person who the Promoter has previously notified is not permitted to enter the Promoter's promotions.

PROMOTION PERIOD

4. This Promotion commences on 01/09/2026 and ends at 11.59pm AEDST on 31/12/2026 **("Promotion Period")**.

5. The Promotion Period is comprised of four (4) segments (each a "**Segment**") as set out in the table below.

Segment	**Segment Entry Period (end 11:59pm AEST/AEDST)**		**Prize Draw Date**	**Publication Date**
	Start Date	**End Date**		
1	01/09/2026	30/09/2026	Tuesday, October 6, 2026	Thursday, October 29, 2026
2	01/10/2026	31/10/2026	Thursday, November 5, 2026	Wednesday, November 25, 2026
3	01/11/2026	30/11/2026	Wednesday, December 2, 2026	Tuesday, December 22, 2026
4	01/12/2026	31/12/2026	Tuesday, January 5, 2027	Monday, January 25, 2027

HOW TO ENTER

6. To enter this Promotion, eligible individuals must, during the Promotion Period, participate in a survey or a forum research activity by undertaking the following steps:

   Survey

   - Receive an email from the Promoter inviting them to participate in a survey for the purposes of entry into this promotion or access a link to the survey posted by the Promoter in the forum of the Westfield Customer Research community member hub;
   - Click on the link within the email or via the Westfield Customer Research community member hub and follow the prompts to the survey; and then
   - Complete and submit the survey in full.

Forum Research Activity

- Receive an invite from the Promoter inviting them to participate in a forum research activity by way of a link;
- Click on the link to access the closed research forum and
- Participate as instructed.

LIMITS ON ENTRY

7. Multiple entries permitted per person, however each entry must be **substantially unique** and submitted separately and in accordance with entry requirements.

DRAW DETAILS

8. The draws will take place at 10am AEST/AEDST (as the case requires) at Platform One Australia Pty. Ltd, 351 Pacific Highway, Artarmon NSW 2064 on the dates specified in the table in clause 5 above. The Promoter reserves the right to draw reserve entrants in each draw in case of an invalid entry or invalid entrant. For the removal of doubt, non-winning entries in each Segment will not roll over into any subsequent Segment(s).

WINNER NOTIFICATION

9. The provisional winners will be notified in writing within two (2) business days of the relevant draw. A provisional winner will only be deemed a winner once verified by the Promoter. Any ACT winner, SA winner of a prize valued at over $250 will have their name and state published online at www.westfieldresearch.com.au on the dates specified in the table in clause 5 above.

PRIZES

10. The first six (6) valid entries randomly selected in each Segment, from all valid entries received for that Segment, will each win the prize of $100 Westfield Gift Card.

11. Any ancillary costs associated with redeeming the Westfield Gift Card are not included. Any unused balance of the Westfield Gift Card will not be awarded as cash. Westfield Gift Cards are issued by Westfield Gift Cards Pty Ltd ACN 113 171 663 as the Trustee for Scentre Gift Card Trust. Westfield Gift Card terms and conditions apply. Westfield Gift Cards are only redeemable at accepting retailers. Details of accepting retailers can be found at https://www.westfieldgiftcards.com.au/Online.

UNCLAIMED PRIZE DRAW

12. A draw for any unclaimed prizes in each Segment, may take place on the following dates at the same time and place as the original draw, subject to any written directions from a regulatory authority. The winners, if any, will be notified in writing within two (2) business days of the draw. Any ACT winner, SA winner of a prize valued at over $250 will have their name and state published online at https://www.westfieldresearch.com.au/Rewards on the following dates:

Segment	Prize Re-Draw Date	Re-Draw Publication Date
1	Friday, January 8, 2027	Friday, January 29, 2027
2	Friday, February 5, 2027	Friday, February 26, 2027
3	Tuesday, March 9, 2027	Thursday, April 1, 2027
4	Wednesday, April 7, 2027	Wednesday, April 28, 2027

GENERAL

13. Incomplete or indecipherable entries will be deemed invalid.

14. If there is a dispute as to the identity of an entrant, the Promoter reserves the right, in its sole discretion, to determine the identity of the entrant.

15. If for any reason a winner does not take the prize at the time stipulated, then the prize will be forfeited and will not be redeemable for cash.

16. If any prize is unavailable due to reasons beyond the control of the Promoter, the Promoter its discretion, reserves the right to substitute the prize with a prize to the equal value and/or specification, subject to any written directions from a regulatory authority.

17. Total prize pool value is $2,400.

18. Prizes are not transferable or exchangeable and cannot be taken as cash.

19. Entrants consent to the Promoter using the entrant's name, likeness, image and/or voice in the event they are a winner (including photograph, film and/or recording of the same) in any media for an unlimited period without remuneration for the purpose of promoting this Promotion (including any outcome), and promoting any products manufactured, distributed and/or supplied by the Promoter.

20. The Promoter reserves the right, at any time, to verify the validity of entries and entrants (including an entrant's identity, age and place of residence) and reserves the right, in its sole discretion, to disqualify any individual who the Promoter has reason to believe has breached any of these Terms and Conditions, tampered with the entry process or engaged in any unlawful or other improper misconduct calculated to jeopardise fair and proper conduct of the promotion. Errors and omissions may be accepted at the Promoter's discretion. Failure by the Promoter to enforce any of its rights at any stage does not constitute a waiver of those rights. The Promoter's legal rights to recover damages or other compensation from such an offender are reserved.

21. If this Promotion is interfered with in any way or is not capable of being conducted as reasonably anticipated due to any reason beyond the reasonable control of the Promoter, including but not limited to technical difficulties, unauthorised intervention or fraud, the Promoter reserves the right, in its sole discretion, to the fullest extent permitted by law: (a) to disqualify any entrant; or (b) subject to any written directions from a regulatory authority to modify, suspend, terminate or cancel the Promotion, as appropriate.

22. The Promoter's decision is final and no correspondence will be entered into.

23. Any cost associated with accessing the promotional website is the entrant's responsibility and is dependent on the Internet service provider used.

24. Nothing in these Terms and Conditions limit, exclude or modify or purports to limit, exclude or modify the statutory consumer guarantees as provided under the Competition and Consumer Act, as well as any other implied warranties under the ASIC Act or similar consumer protection laws in the State and Territories of Australia **("Non-Excludable Guarantees")**. Except for any liability that cannot by law be excluded, including the Non-Excludable Guarantees, the Promoter and the Scentre Group of companies (including their respective officers, employees and agents) exclude all liability (including negligence), for any personal injury; or any loss or damage (including loss of opportunity); whether direct, indirect, special or consequential, arising in any way out of the Promotion.

25. Except for any liability that cannot by law be excluded, including the Non-Excludable Guarantees, the Promoter and the Scentre Group of companies (including their respective officers, employees and agents) are not responsible for and exclude all liability (including negligence), for any personal injury; or any loss or damage (including loss of opportunity); whether direct, indirect, special or consequential, arising in any way out of:

(a) any technical difficulties or equipment malfunction (whether or not under the Promoter's control); (b) any theft, unauthorised access or third party interference; (c) any entry or correspondence that is late, lost, altered, damaged or misdirected (whether received by the Promoter or not) due to any reason beyond the reasonable control of the Promoter; (d) any variation in the prize value to that stated in these Terms and Conditions; (e) any tax liability incurred by an entrant or winner; or (f) use of a prize.

PRIVACY

26. In order to conduct this Promotion, the Promoter needs to collect personal information about each entrant and may for this purpose, disclose such information to third parties, including but not limited to agents, contractors, service providers, prize suppliers and regulatory authorities. Participation in the Promotion is conditional on providing this information. It is a condition of entry that the entrant agrees to being entered into the Westfield database. The Promoter and the Scentre Group may, for an indefinite period, unless otherwise advised, use the information for promotional, marketing, publicity, research and profiling purposes, including sending electronic messages or telephoning the entrant and for such other purposes as set out in the Scentre Group Privacy Policy. Entrants should direct any request to access, update or correct information to the Promoter. All personal details of entrants will be stored in accordance with the Scentre Group Privacy Policy. Upon the entrant's request, all information provided will be removed from our active database. To request details to be removed, please go to https://www.westfield.com.au/account/direct-unsubscribe or write to the Digital Marketing Manager, Level 30, 85 Castlereagh Street, Sydney, NSW 2000. Information will be removed as soon as reasonably possible in accordance with our Scentre Group Privacy Policy and applicable laws. To view the Scentre Group Privacy Policy, please visit http://westfield.com.au/privacy-policy. All entries remain the property of the Promoter.

27. The "**Promoter**" is Scentre Promotion Fund Management Pty Ltd (in its capacity as The Trustee for SCENTRE PROMOTION FUND ABN 79 727 004 194) of Level 30, 85 Castlereagh Street, Sydney, NSW 2000. Telephone: (02) 9358 7000.

28. The **"Scentre Group"** means the Promoter, each of the Promoter's related bodies corporate, each person with whom the Promoter or any of its related bodies corporate is in joint venture or partnership, and each entity, trust, partnership or fiduciary arrangement (including each managed investment scheme) of any nature of which the Promoter or any of its related bodies corporate has been, is or becomes the trustee, manager or responsible entity including, without limitation, the Scentre Group Trust 1, Scentre Group Trust 2, or Scentre Group Trust 3.